



# VERIFICATION OF IT ASSETS

**Case Study:** Asset Verification – Government IT Agency

RGIS was required to provide **asset verification services** for an Australian government IT agency, nationwide across 11 sites

# VERIFICATION OF IT ASSETS

## Case Study: Asset Verification – Government IT Agency

An Australian government IT agency needed support to verify and attach barcodes to between 7,000 and 10,000 IT assets across 11 sites nationwide.

### REQUIREMENT

The IT agency wanted to utilise RGIS' staff to support them in the project, **verifying and attaching asset tags** to IT assets, across multiple sites. The customer required:

- Project to span across 11 sites nationwide
- 7,000 to 10,000 IT assets to be verified
- **Attach asset tags** with a unique barcode
- **Verify existing asset tags**
- **Asset data to be collected.** Data fields to be completed included: site, floor, room, rack#, desk#, barcode, description, make, model, serial number and comment if required

### SOLUTION

RGIS worked with the IT agency and completed the following:

- Experienced RGIS teams worked from building plans
- Both **front and back of racks** were accessed simultaneously to access barcodes
- Each existing asset tag was matched on the **existing asset register**
- RGIS worked with the IT agency staff to identify asset descriptions
- Counted **25-30 assets per hour**

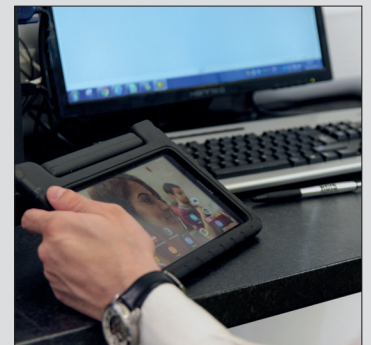
### RESULTS

By partnering with RGIS, the IT agency benefited from the following:

- Three accurate **reports were provided** to the customer; Found Assets, Not Found Assets and New Assets
- The data was reconciled with the existing register which meant the IT agency identified **1,500 assets that had been retired**, but had not been updated on the main asset register



The government IT agency found that partnering with RGIS meant **identifying which assets were in use and which were no longer in use**, to allow the correct quantities of equipment to be ordered which reduced over ordering



© 2020 RGIS. All rights reserved. RGIS\_CS\_0042\_01

Asset Tagging



Information Gathering



Accurate Data



Reduced Costs



CONTACT **RGIS** TODAY TO SEE HOW WE CAN HELP YOU

 [salesAustralia@rgis.com](mailto:salesAustralia@rgis.com)

 1300-656-866

 [www.rgisinv.com.au](http://www.rgisinv.com.au)

**RGIS**