

# REDUCING STORE PLANNING AND IMPLEMENTATION COSTS WITH SMARTSPACE<sup>®</sup> SOLUTION

**Case Study:** SmartSpace<sup>®</sup> Solution – Convenience Store Retailer

A convenience store retailer needed a solution to **cut store planning** and implementation costs

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Case Study: SmartSpace® Solution – Convenience Store Retailer

The customer is a convenience store retailer operating circa 2300 stores throughout Europe, Russia, Scandinavia and the Baltics. RGIS has now delivered its SmartSpace<sup>®</sup> solution suite across a Citrix based environment designed to improve communications with the Head Quarters and satellite offices. This will ultimately improve individual store and company-wide performance by significantly cutting store planning, approvals and implementation costs during product realignment, refits and/or new store builds.

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The convenience store retailer required the ability to **analyse and report on store layouts**, **sales**, **profit and margin performance**, so required RGIS to provide the following:

- Encourage store level merchandising
- Store clustering for analysis and comparison
- Seamless links to third party applications
- Improve management control of store space planning
- 3D modelling of store merchandising layouts
- · Obtain store merchandising data quicker
- **Identify opportunities** for departmental reviews, store refurbishments, introduction of new product categories and new store formats

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The convenience store retailer partnered with RGIS to complete the **space planning software solution**, and provided the following:

- Macro store planning system:
  - · Macro store plans new and existing stores
  - Importing existing planograms
  - Importing third party micro space data
- Store spatial values including fixtures and planograms
- · Equipment types and numbers of fixtures
- Planogram to store allocation
- Performance reports geographically and store size
- Capability for users to customise and create reports

### 🗒 RESULTS

The convenience store retailer found by outsourcing the **space planning software solution** to RGIS, the following was achieved:

- · Improved performance for both individual stores and company-wide
- Significantly reduced store planning approvals
- Reduced implementation costs
- Made product realignment, refits and new store builds more efficient with less costs
- Full integration with SAP system and third party application

given the reporting insights that measured performance by zone, product allocation and planogram/category adjacencies, thus allowing store-specific and global changes to be implemented and improve gross results



A sales uplift was also calculated based on the remodelling of existing space within stores to its optimum configuration

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By partnering with RGIS,

revenue has increased